



**Dye Precision Inc.**  
 10637 Scripps Summit Court  
 San Diego, CA 92131  
 Phone: 858-536-5183  
 Fax: 858-536-5191  
 www.dyepaintball.com  
 techsupport@dyeprecision.com

## Return Merchandise Authorization

RA #		Date RMA Issued	
Name		Company Name	
Home Phone		Cell Phone	
Email			
Address			
City		State	Zip/Postal
Product Name		Product Serial #	
Where was Item purchased?		Date of Purchase	
Reason for Return (check all that apply)			
<input type="checkbox"/> Regulator leaks <input type="checkbox"/> Air Leak from Bottom of Body <input type="checkbox"/> Air leak from Top of Body <input type="checkbox"/> Breaking Paint <input type="checkbox"/> Board doesn't turn on <input type="checkbox"/> Board doesn't go into Configuration Mode <input type="checkbox"/> Board shuts off unexpectedly			
Other			

**All items being returned must include a corresponding Dye RA (Return Authorization) number.**

- The RA Number must be clearly written on the outside of the box, or it will be refused.
- All returns must be complete as purchased, with no parts missing.
- All items out of warranty are subject to a \$20 diagnostic fee.
- Any unclaimed or unpaid property remaining at Dye for more than 60 days will become the property of Dye Precision Inc.
- Customers who wish to return guns must send them to Dye in their original configuration and without non-Dye manufactured accessory parts.
- Dye is not responsible for any additional and/or unnecessary accessories sent in with the gun.
- Any items being returned for credit must be packaged in ORIGINAL PACKAGING with all original parts. Please include all packaging material and documentation. All goods must be received in new and original condition for credit to be issued.
- Dye is not responsible for damages incurred during the shipping process.
- We recommend that you insure your package for the appropriate value of the product, and properly package your product for protection during shipping. Always use a traceable carrier with a reliable tracking system.

**Warranty** - DYE Precision, Inc. warrants for one year to the initial retail purchaser, from the initial date of purchase, that the paintball marker and regulator are free from defects in materials and workmanship, subject to the requirements, disclaimers and limitations of this warranty. Disposable parts, normal maintenance and standard wear and tear parts such as batteries, O-rings and seals are not warranted. The solenoid and electronic components on the marker are warranted for six months. This warranty does not cover scratches, nicks, improper disassembly, improper re-assembly, misuse, neglect or improper storage. Modification to the product will void the warranty. The only authorized lubricant for the marker is Slick Lube™. Use of any other lubricant will void your warranty. This warranty is limited to repair or replacement of defective parts with the customer to pay shipping costs. Warranty card and proof of purchase must be submitted to DYE Precision for warranty to be in effect. This warranty is not transferable. This warranty does not cover performance. Paintball markers are non-refundable.

**Shipping Instructions** - Print the RMA number in an easily viewed location on the outside of the box and ship to Dye Precision Inc.  
 10637 Scripps Summit Court     **If the RMA number is not visible on the exterior of the package it will be refused.**  
 San Diego, CA 92131

**I have read and agree to the Dye Precision Inc. warranty policy.**

**Signature** \_\_\_\_\_

**Date** \_\_\_\_\_

If under 18 please have a legal guardian sign below.

**Signature** \_\_\_\_\_

**Date** \_\_\_\_\_